

Bendigo TAFE

STRATEGIC PLAN

2009 - 2011

VISION

TO BE FIRST CHOICE

To provide first choice education, training and assessment services that exceed the expectations of individuals, businesses, industry and community.

MISSION

To deliver quality education, training and assessment services locally, nationally and internationally which meet students' demands for choice and progression, employers' requirements for workforce skills and society's needs for participation and social inclusion.

VALUES

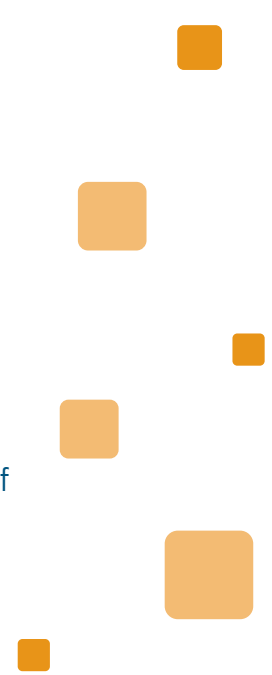
We value:

- achievement through learning;
- future oriented leadership;
- responsiveness through change;
- accountability;
- co-operation and partnerships for mutual benefit.

MAJOR OBJECTIVES

We will achieve our Vision and Mission by:

- increasing students' access to and successful participation in education, training and assessment;
- aligning the content and delivery of our programs with the needs of students, businesses and industry;
- providing respectful and responsive customer service in all aspects of our business;
- pursuing sustainable business practices;
- fully utilising and developing the capabilities of our staff.



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Bendigo TAFE is the largest provider of vocational education and training (VET) in Central Victoria. It services an immediate catchment area of 25,000 square kilometres with a residential population of 220,000. Bendigo TAFE also provides education, training and assessment services nationally and internationally.

KEY FACTS - about Bendigo TAFE

- 11,800 students - 42% female, 58% male (2008).
- Courses are offered from Certificate I to Advanced Diploma.
- Programs are delivered flexibly at TAFE and in the workplace.
- Education, training and assessment are customised to industry standards and requirements.
- Bendigo TAFE students rated their overall satisfaction with Bendigo TAFE at 85% satisfied or very satisfied (2008).
- Bendigo TAFE teachers rated their overall job satisfaction at 70% (2007).
- 81% of graduates were satisfied with the overall quality of training and 9.3% more were employed after training (2007).
- 87% of students undertaking courses were satisfied with the overall quality of training and 6.3% more were employed after training (2007).

TESTIMONIALS

Industry - Todd Foster (Regional Learning and Development Coordinator, Workforce Development and Learning Loddon Mallee Region)

"The Department of Human Services, Workforce Learning and Development Branch have been using Bendigo TAFE for many years now. Bendigo TAFE instigated a brilliant "Rapid Recognition" program which is an assessment process that takes staff's industry experience and knowledge into consideration. This process provided a realistic and flexible option for a number of our staff who wanted to upgrade their qualifications. The process was one that suited our workforce and was responsive to individual staff needs and ensured that industry standards were met. Being flexible, affordable and innovative, I would recommend this process to any employer or employee considering updating their skills and qualifications."

Student - Kaitlyn Kelly (Certificate IV in Nursing Enrolled/Division 2 Nursing)

"Studying at Bendigo TAFE provided a wonderful theoretical and practical balance which allowed me to learn and practice my skills both in the classroom and in the clinical setting. The teachers at Bendigo TAFE were very motivating and supportive throughout my studies and have continued to offer support and mentoring since completing the course. Bendigo TAFE's clinical teachers were fantastic and the clinical rotations were all in diverse environments, with supportive staff which encouraged positive learning. Studying at Bendigo TAFE exposed me to so many different opportunities which has allowed me to take my career in any direction I choose."